

Michigan Equipment Rental & Sales, Inc.

Business Procedures

Store Hours:

Monday – Saturday 7:30 am – 5:00pm (seasonal)

Reservations:

Equipment may be reserved prior to rental, if available, it will be held up to one half hour after opening, or one half hour after the reservation has been made, to allow for pick up.

Delivery:

Delivery service is available. Fee based on distance traveled.

Deposits:

Customers without an “open account” will be required to leave a deposit on all rentals. Customers must also have a valid Michigan Driver’s license. We require a credit card payment in advance for the deposit. Payment for rental equipment may be made by cash, check, or credit card upon return of equipment. All cash deposits must cover the replacement cost of the equipment.

No refunds will be issued without a paid receipt. Refunds are issued in the same manner of payment. Refunds for receipts paid by check will not be issued until ten days after date of check.

Credit:

Open accounts may be established after completing our credit application for credit approval.

Rate Structure:

Rates are prorated by the hour after the minimum charges. **Daily Rate expires at 8:00am.** Equipment rented after 4:00pm and returned the following morning by 8:00am qualifies for 3-hour rate (where applicable). Equipment rented after 2:00pm on Saturday and returned before 8:00am on the following Monday qualifies for the 1-day rate.

Insurance:

It is the customer’s responsibility to provide insurance coverage for rental equipment in their possession. The renter should use good common sense when equipment is stored overnight or on weekends. In case of loss regardless of situation, the renter must supply Michigan Equipment Rental & Sales, Inc. with a copy of the police report promptly. The replacement cost of equipment is the responsibility of the customer.

Damage Waiver:

10%

Tire Repair:

It is common practice in the rental industry that the renter assumes all responsibility for the tire damages and repair cost

Fuel:

Fuel will be charged to customer for all equipment that is not returned full.

Taxes:

Use tax must be paid on all rental fees and sales tax on all purchases, unless tax exemption form is completed.